ANNUAL REPORT

2019

Area Agency on Aging 3

Integrity. Independence. Quality of Life.

WHO WE ARE

MISSION STATEMENT

To provide life-span resources that inspire, educate, and empower older adults, persons with disabilities and family caregivers.

VISION STATEMENT

AAA3 will evolve with the long-term care services and supports system by expanding our role as the Aging & Disability Resource Center, guided by the belief that all individuals have the right to person-centered care in the setting of their choice.

ADVISORY COUNCIL

The Advisory Council serves to represent lifestyles and cultures of each county we serve and assist us in meeting the needs of this area's seniors.

Allen County: Buddy White, Marilyn Morningstar, Samantha Kerner
Auglaize County: Arlene Searcy, Sue Evans
Hancock County: Kristine Benishek, Marilyn Koenig
Hardin County: Connie Guyton, Madelene Gibson, Connie Fleming, Robert White
Mercer County: Jo Muether, Sheila Baltzell-Linn
Putnam County: Marlene Beckett, Cheryl Fortman
Van Wert County: Berneil Poling

BOARD OF DIRECTORS

The board oversees the business of the agency and represents the employees and individuals we serve.

Allen County: Sharon Purdy
Auglaize County: Donna Grimm
Hancock County: Garth Beatty
Hardin County: Jeff Allison
Mercer County: Vacant
Putnam County: Kris Schroeder
Van Wert County: Annetta Watson

Members-At-Large :
Lanette Briley
Jerry Aska
Dan Lee

AAA3 Learn more about the Area Agency on Aging 3

COMMUNITY LIVING SERVICES

The Community Living Services Division connects individuals to programs to help them remain at home in their community. These programs are non-Medicaid funded, and run on dollars provided by both Federal and State governments, as well as individual donations. All services from home delivered meals to personal care are managed by agency staff who work to provide services and options that best fit the individual's needs.

CARE COORDINATION PROGRAM:

- 125 individuals served

NUTRITION SERVICES:

- Home Delivered Meals: 578 individuals served and provided a total of 55,709 meals
- DISH: 1,433 individuals served with a total of 51,342 meals
- Senior Farmers' Market: 719 individuals

AWAKENINGS:

- Trained: 612 people on Elder Abuse & Neglect
- 461 trained were First Responders, Clergy, etc.
- 65 Individuals sought help through the program

RETIRED SENIOR VOLUNTEER PROGRAM:

- 72 volunteers

HEALTH EDUCATION SERVICES:

- Total workshops held: 21
- Participants served: 233
- Host site locations: 12
- New Lay Leaders: 20

AAA3 Learn more about all the different Health Ed classes

COMPLIANCE AND OVERSIGHT:

The Complaince and Oversight department partners with with local organizations to ensure a quality provider network is available to assist individuals.

- Pre-Certification Reviews Completed: 23
- New Providers Added: 15
- Completed Structural Compliance Reviews: 197 services, by 109 providers
- Local Farmers Participating in SFMNP: 32

800-653-7723 aaa3.org 2423 Allentown Rd, Lima

TRANSPORTATION

MOBILITY MANAGEMENT:

The Area Agency on Aging 3's Mobility Management Program increases access to mobility for those in our communities by increasing understanding and awareness of transportation needs, and promoting coordination of transportation options to meet needs and fill gaps in service.

FIND A RIDE:

Our Find A Ride transportation program links individuals over the age of 60, or under the age of 60 with a disability to reliable transportation through our call center when no other community options are available.

- Trip Dollars: $725,334.48
- Find-A-Ride Trips: 14,890
- New Transportation Calls: 515
- Non duplicated Individuals Served: 801
- Number of providers: 15

FIND A RIDE
800-653-7723
Area Agency on Aging

AAA3

Success Story:
Find A Ride
Provides Fulfillment

COMMUNITY OPTIONS

The Community Options Department provides ongoing information and referrals to both internal and various community resources that enable individuals to remain as independent as long possible in the setting of their choice.

PASSPORT:

The Passport Waivers program allows individuals with disabilities and chronic conditions to receive care in their homes. AAA3 provided the following service to enrolled Passport individuals:

- 159,523 meals were delivered to 518 individuals
- 273,213 units that account for 68,303.25 hours of Personal Care were provided to 473 individuals
- 24,170 transportation trips provided to 302 individuals
- 440 individuals utilized Emergency Response Pendant

ASSISTED LIVING:

The Assisted Living Waiver Program combines a home-like setting with personal support services. These facilities typically provide more intensive care than is available through home care services.

CARE MANAGEMENT:

	1-1-19	12-31-19
PASSPORT:	Caseload - 567	Caseload - 544
Assisted Living:	Caseload - 331	Caseload - 334

Assessments:
Scheduled by Customer Resource Center: 1,403
Total Number of Assessments Completed: 1,212

AAA3

Success Story
Assisted Living
Amazing Elsie

OHIO HOME CARE & SPECIALIZED RECOVERY SERVICES

OHIO HOME CARE WAIVER PROGRAM:

Total Number of Initial Assessments Completed: 293
Caseload:
January 2019: 181 December 2019: 357

The Ohio Home Care Waiver enables people the ability to receive care in their home and community instead of residing in a nursing home, rehabilitation facility or hospital. Enrollment on the Ohio Home Care Waiver Program is available for Medicaid eligible individuals under the age of 60, who meet an Intermediate or Skilled Level of Care, and other program eligibility requirements. We provide eligibility assessments, community resource referrals, and case management duties to individuals who experience chronic, significant physical disabilities and/or unstable medical conditions. Our Case Managers will work with the person and their chosen team to provide a Person Centered Service Plan.

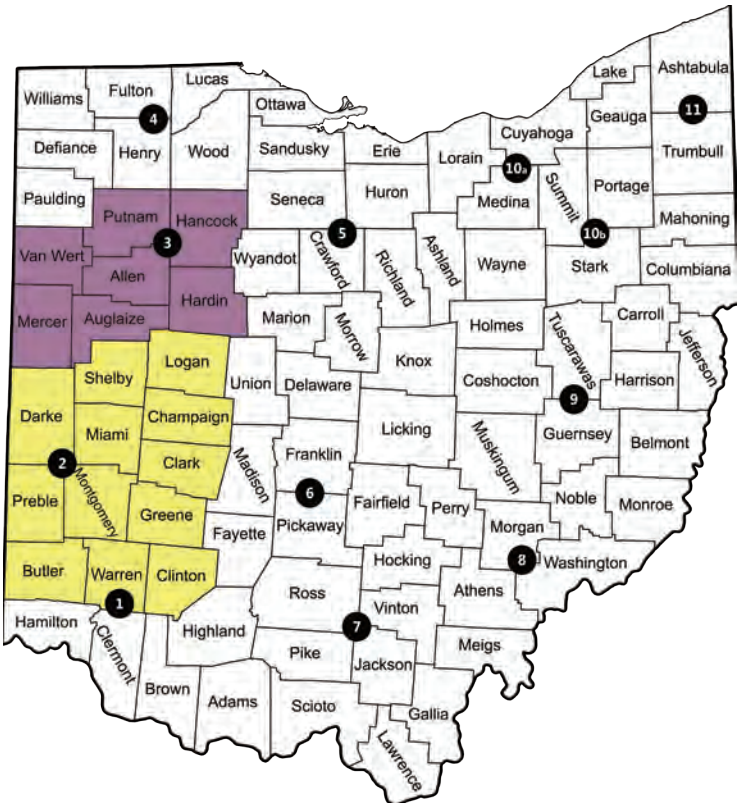
''Being on the Waiver program has made life more enjoyable and I don't feel overwhelmed or trapped in my own home. The program has brought comfort to my life by knowing providers are with me weekly.'' -Suzanne, OHC Individual

SPECIALIZED RECOVERY SERVICES:

Total Number of Initial Assessments Completed: 331
Caseload:
January 2019: 285 December 2019: 509

The SRS program is a Medicaid-funded program that offers home and community-based services that are person-centered and aimed at supporting individuals in the community with a severe and persistent mental illness (SPMI) or with a diagnosed chronic condition (DCC) ages 21 and over. The assigned Recovery Manager works with enrolled individuals to address their home and community-based needs and develop a person-centered care plans to meet the individual's specific needs.

WHO WE SERVE



For over 30 years the Area Agency on Aging 3 has served our original seven counties: Allen, Auglaize, Hancock, Hardin, Mercer, Putnam, and Van Wert.

On March 1, 2014, AAA3 expanded to cover Clark, Darke, Shelby, Logan, Miami, Preble and Champaign counties for the Ohio Home Care Waiver Program and Specialized Recovery Services.

At the end of 2019, AAA3 expanded the Ohio Home Care Waiver Program and Specialized Recovery Services once again to include Butler, Clinton, Greene, Montgomery, and Warren counties.

Now serving 19 counties, we strive to make life easier for older adults, persons with disabilities and their caregivers.

COMMUNITY PROJECTS

The Area Aging on Aging 3 is constantly involved in coordinating or participating in community projects throughout the areas that we serve.

- Established a satellite office at 50 North in Hancock County
- Hosted a Hygiene Drive with West Ohio Food Bank
- Angel Tree with Lima Memorial and Mercy Health
- 3rd Annual Silver Birch Foundation Dinner & Auction
- Hosted a Shred-a-thon at AAA3
- Raised Garden Bed Project at the Allen County Council on Aging
- Falls Prevention Month Event at AAA3
- Don't Fall for Me Valentine at Ada Elementary
- Distributed Disaster Preparedness Kits and conducted Disaster Preparedness Events with the Retired Senior Volunteer Program, Mercer and Putnam County Sheriff's Departments
- Awakening Program Continuing Education Training for social workers and nurses
- Conducted computer classes for 60 and older
- Friend or Foe Seminar with Otterbein Cridersville
- Drug Take Back Day with Augailze County Sheriff's Department
- Hosted a Wills Clinic with Ohio Northern University
- Chronic Disease Lay Leaders Training for Health Education classes
- Presented at the American Society on Aging
- Warm Sock Drive for Our Daily Bread
- Food Stamp Trafficking & Fraud Clinic in conjunction with Auglaize Job and Family Services
- Volunteer Recognition Luncheon for the Retired Senior Volunteer Program

AAA3 Success Story Not Letting Her Illness Take Control