

NEWS RELEASE

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Area Agency on Aging 3 Receives Superior Rating

Consumers gave Ohio's 12 Area Agencies on Aging (AAAs) a better than 99% approval rating throughout 2011. On January 30, 2012, the Ohio Department of Aging released data reporting results of its consumer satisfaction survey based on participation in programs offered by all AAAs.

Larke Recchie, Executive Director of the Association of Area Agencies on Aging, called the results a remarkable achievement. She said, "It is gratifying to see tangible evidence of how well our Area Agencies on Aging are serving Ohioans and how much our consumers value the services we provide and the manner in which we provide them." AAAs were created by the Older Americans Act of 1965. The Act directs AAAs to advocate for and to serve older Ohioans, their families, and caregivers. In all 88 Ohio counties, AAAs provide information and referral to local programs and pre-admission screening and assessment for people seeking long term care. They also provide care management for older adults receiving long-term care services, including the PASSPORT program. The AAAs provide care transitions programs to keep people in their homes and communities rather than nursing facilities, and they offer elder rights, wellness, prevention, education and respite programs.

Area Agency on Aging 3, based in Allen County, scored 99.4% on this survey. "Funded through Medicaid, PASSPORT and the Assisted Living Waiver assisted 759 individuals in our region which allowed them to remain at home or in a community setting," said Jacqi Bradley, Area Agency on Aging 3 Executive Director. "We are proud to serve our community along with our local provider network. The survey results just confirm the great work being done by AAA 3 staff and our community partners." AAA 3 serves a 7 county region including Allen, Auglaize, Hancock, Hardin, Mercer, Putnam and Van Wert Counties. Edna, a local resident served by AAA 3 says, "*With one phone call I got so much information and help! Now I have home health aide service so I can stay home and my kids don't have to worry about me!*" Jane, another AAA 3 consumer states, "*I did not know such help was available! One agency gave me information I needed for all different kinds of services!*"

To contact Area Agency on Aging 3, please call 419-222-7723 or go online at www.psa3.org.

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